

Unlock New Growth Opportunities by Partnering with DVSAnalytics

Empower Your Business with Solutions for Contact Centers

DVSAnalytics offers a comprehensive suite of tools designed to enhance contact center performance. Our flagship product, Encore®, integrates seamlessly with major communication platforms, enabling businesses to maximize productivity, improve customer satisfaction, and achieve operational excellence.

Why Partner with DVSAnalytics?

- **Seamless Integration:** Encore® is engineered for compatibility with leading communication platforms, ensuring a smooth integration process.
- **Comprehensive Solutions:** Our suite includes interaction recording, speech analytics, quality management, workforce management, and reporting tools.
- **Do More for Less:** Our solutions provide the benefits and features while being cost effective.
- **Flexible Licensing:** Choose from Software as a Service (SaaS), subscription, or perpetual licensing models to suit your business needs.
- **Exceptional Support:** Benefit from 24/7 technical support, unlimited training, and regular software upgrades to keep your systems current.

Our Contact Center Solutions

- **Interaction Recording:** Secure call and screen recording capabilities to maintain compliance and improve customer service.
- **Conversation Analytics:** Advanced analytics tools to gain insights into customer interactions and agent performance.
- **Quality Management:** Automated coaching, gamification, and performance evaluations to enhance agent engagement.
- **Workforce Management:** Tools for forecasting, scheduling, and real-time adherence to optimize staffing.



Partner Benefits

- **Co-Branding Opportunities:** Collaborate on marketing materials to increase brand visibility.
- **Co-Hosted Events:** Participate in webinars and trade shows to engage with potential customers.
- **Training and Support:** Access to comprehensive training resources and dedicated support to ensure successful implementation.

Partner with DVS

Partnering with DVSAnalytics opens the door to new growth opportunities and a competitive edge in the contact center industry. Together, we can deliver exceptional workforce optimization solutions that drive success for your business and customers.

Talk to us to learn more about becoming a DVSAnalytics Channel Partner.