









MAKING THE SWITCH FROM UPTIVITY TO ENCORE

UPTIVITY IS OFFICIALLY DISCONTINUING ITS CALL RECORDING THIS YEAR

What Does This Mean for Your Contact Center?

Come December 31st, Nice/Uptivity customers will be faced with migrating to another call recording solution. For contact centers facing the quandary of switching to a new platform at the last minute, moving to Encore by DVSanalytics is seamless, speedy and affordable.

ENCORE REPLACES YOUR EXISTING CALL RECORDING SYSTEM & DOES MORE FOR LESS				
Save Up to 30% with Encore over competing solutions while accessing all the essential features like QM, automatic eCoaching, evaluation forms and more.		DVSANALYTICS	UPTIVITY/NICE	
	Affordable On-Premise, Subscription & SaaS/Cloud models	✓	✗	
	Concurrent User Licensing Model	✓	✗	
	QM + Automatic Coaching System-Wide with Licenses	✓	✗	
	Easy-to-Build Evaluation Forms with User-Friendly Interface	✓	✗	
	Quick Implementation in just 2-4 Weeks	✓	✗	
	Product Upgrades Included	✓	✗	
	Unlimited Free Training	✓	✗	
	Excellent Support 24/7/365 at No Additional Cost	✓	✗	

CONTACT DVSANALYTICS FOR A SMOOTH TRANSITION TO ENCORE

Don't wait for your current call recording system to become obsolete. Make the switch to Encore now and experience the wealth of benefits of a comprehensive, cost-effective, and flexible WFO solution. Visit us at our website <http://dvsanalytics.com>.