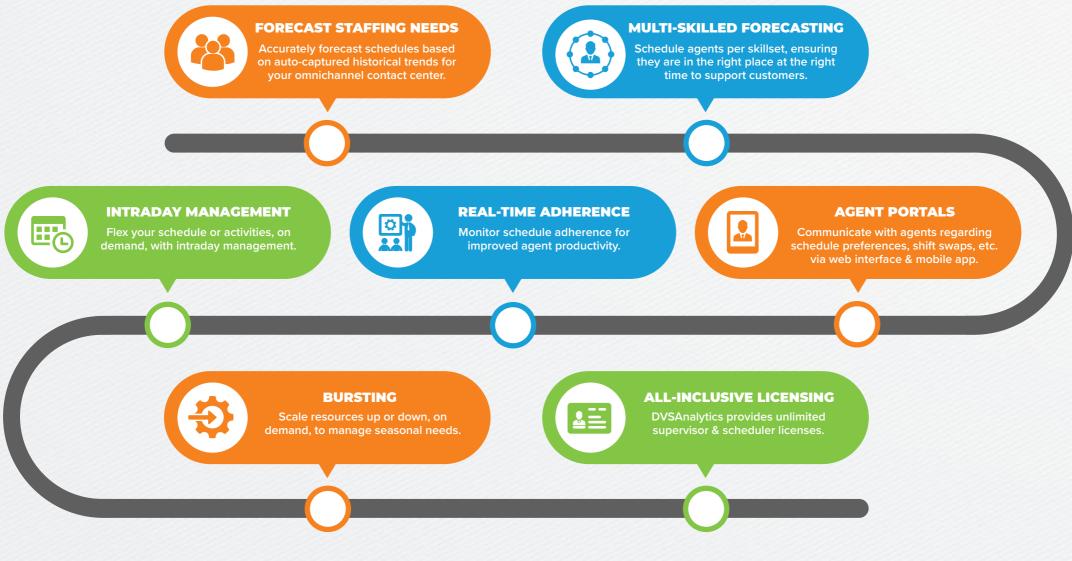
7 BENEFITS OF WORKFORCE MANAGEMENT SOLUTIONS

Exceed service level objectives while controlling costs with Encore® Workforce Management for scheduling contact center staff.



Encore Workforce Management leverages cutting-edge technology to forecast and schedule single or multiple skill teams for contact centers. With responsive design, Encore WFM is available on desktop, tablet or mobile devices.

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